



Return a Tompkins Product

*** Fax the completed form to 913-390-0075.**

Company: _____

Customer ID: _____

Company Contact Name: _____

Company Fax Number: _____

Invoice Number on Return: _____

Order Number on Return: _____

Returned Items

Provide at least one item to return.

SKU	Quantity	P.O. Number	Price
			\$
			\$
			\$
			\$
			\$
			\$
			\$
			Total

Reason for Return

Select all that apply:

_____ I ordered the wrong item.

_____ I don't want this item.

_____ The order was shipped to the wrong customer.

_____ The item is defective.

_____ The wrong item was shipped to me.

_____ I received the wrong quantity of items.

_____ There was a shipping error.

_____ The wrong customer was billed.

_____ Other: _____

About Returns

Merchandise may be returned only when specifically authorized by Tompkins. No returns after thirty (30) days of receipt of goods. There is a minimum handling charge of 20% unless the return is due to shipment errors or defective merchandise. Any credit allowance will be based on condition of the merchandise, subject to our inspection. Made-to-order adapters are not returnable unless proven defective.

Credit Returns: Merchandise may be returned only when specifically authorized by Tompkins. No Returns after thirty (30) days of receipt of goods. There is a minimum handling charge of 20% unless the return is due to shipment errors or defective merchandise. Any credit allowance will be based on condition of the merchandise, subject to our inspection.

"Special" Made-to-order adapters are not returnable unless proven defective.

Cancellation: After acceptance by Tompkins no order may be cancelled or altered by the buyer without written consent of Tompkins.

Warranty: Tompkins warrants its products to the buyer against defects in material and workmanship for sixty (60) days from date of shipment. TOMPKINS MAKES NO OTHER WARRANTIES WHATSOEVER, EITHER EXPRESSED OR IMPLIED, AND SPECIFICALLY MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND EXPRESSLY DISCLAIMS LIABILITY FOR SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

Shortages, Damages: No claims against Tompkins for shortages will be allowed unless reported within five (5) days after receipt of goods. Tompkins shall not be liable for any delay, loss or damage to goods after delivery of goods to the carrier.

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